

Format for Investor Complaints Data for period 2022-2023

Complaints received for month of December 2022

S.no	Received from	Carried forward from last month	Received during month	Total Pending	Total Resolved	Pending at the end of the month	Average Resolution on Time
1	Investor	15	182	23	174	23	30 days
2	SEBI (Scores)	0	0	0	0	0	30 days
3	Exchange	1	7	0	8	0	30 days
4	Other Sources	1	1	0	2	0	30 days
Total		17	190	23	184	23	

Trend of monthly disposal of complaints (December 2022)

S.no	Month	Carried forward from previous month	Received	Resolved	Pending
1	Jan-22	Nil	141	82	59
2	Feb-22	59	254	313	0
3	Mar-22	0	269	226	43
4	Apr-22	43	143	94	92
5	May-22	92	87	167	12
6	Jun-22	12	108	119	1
7	Jul-22	1	220	208	13
8	Aug-22	13	170	161	22
9	Sep-22	22	116	124	14
10	Oct-22	14	190	175	10
11	Nov-22	22	151	156	17
12	Dec-22	17	190	184	23

Trend of annual disposal of complaints*

S.no	Year	Carried forward from previous years	Received during the year	Resolved during the year	Pending at the end of the year
1	2018-19	1	40	40	Nil
2	2019-20	1	13	13	Nil
3	2020-21	1	28	27	1
4	2021-22	1	65	65	Nil
5	2022-23**	0	41	41	1
	Grand Total		187	186	2

* considered grievance through Exchange and SEBI.

**Upto December 2022