

**Annexure C**

| S.no | Received From           | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month | Average Resolution time |
|------|-------------------------|-------------------------------------|---------------------------|---------------|----------|---------------------------------|-------------------------|
| 1    | Directly from Investors | Nil                                 | Nil                       | Nil           | Nil      | Nil                             | 30 Days                 |
| 2    | SEBI (SCORES)           | Nil                                 | Nil                       | Nil           | Nil      | Nil                             | 30 Days                 |
| 3    | Depositories            | Nil                                 | Nil                       | Nil           | Nil      | Nil                             | 30 Days                 |
| 4    | Other Sources           | Nil                                 | Nil                       | Nil           | Nil      | Nil                             | 30 Days                 |
| 5    | <b>Grand Total</b>      | <b>0</b>                            | <b>0</b>                  | <b>0</b>      | <b>0</b> | <b>0</b>                        |                         |

**Trend of monthly disposal of complaints -November 2022**

| S.no | Month     | Carried from previous month | Received | Resolved | Pending |
|------|-----------|-----------------------------|----------|----------|---------|
| 1    | January   | Nil                         | Nil      | Nil      | Nil     |
| 2    | February  | Nil                         | Nil      | Nil      | Nil     |
| 3    | March     | Nil                         | Nil      | Nil      | Nil     |
| 4    | April     | Nil                         | 1        | 1        | Nil     |
| 5    | May       | Nil                         | Nil      | Nil      | Nil     |
| 6    | June      | Nil                         | Nil      | Nil      | Nil     |
| 7    | July      | Nil                         | Nil      | Nil      | Nil     |
| 8    | August    | Nil                         | Nil      | Nil      | Nil     |
| 9    | September | Nil                         | Nil      | Nil      | Nil     |
| 10   | October   | Nil                         | Nil      | Nil      | Nil     |
| 11   | November  | Nil                         | Nil      | Nil      | Nil     |

**Annual Disposal of Complaints**

| S.no | Year    | Carried forward from previous year | Received during year | Resolved during year | Pending at end of the year |
|------|---------|------------------------------------|----------------------|----------------------|----------------------------|
| 1    | 2019-20 | NA                                 | NA                   | NA                   | NA                         |
| 2    | 2020-21 | NA                                 | NA                   | NA                   | NA                         |
| 3    | 2021-22 | NA                                 | 6                    | 6                    | NA                         |
| 4    | 2022-23 | NA                                 |                      |                      |                            |

|  |                    |   |   |   |   |
|--|--------------------|---|---|---|---|
|  | <b>Grand Total</b> | 0 | 6 | 6 | 0 |
|--|--------------------|---|---|---|---|