

Format for Investor Complaints Data for period 2022-2023

Complaints received for month of November 2022

S.no	Received from	Carried forward from last month	Received during month	Total Pending	Total Resolved	Pending at the end of the month	Average Resolution on Time
1	Investor	19	148	15	152	15	30 days
2	SEBI (Scores)	0	0	0	0	0	30 days
3	Exchange	1	2	1	2	1	30 days
4	Other Sources	2	1	1	2	1	30 days
Total		22	151	17	156	17	

Trend of monthly disposal of complaints (November 2022)

S.no	Month	Carried forward from previous month	Received	Resolved	Pending
1	Jan-22	Nil	141	82	59
2	Feb-22	59	254	313	0
3	Mar-22	0	269	226	43
4	Apr-22	43	143	94	92
5	May-22	92	87	167	12
6	Jun-22	12	108	119	1
7	Jul-22	1	220	208	13
8	Aug-22	13	170	161	22
9	Sep-22	22	116	124	14
10	Oct-22	14	151	175	10
11	Nov-22	22	151	156	17

Trend of annual disposal of complaints*

S.no	Year	Carried forward from previous years	Received during the year	Resolved during the year	Pending at the end of the year
1	2018-19	1	40	40	Nil
2	2019-20	1	13	13	Nil
3	2020-21	1	28	27	1
4	2021-22	1	65	65	Nil
5	2022-23**	0	34	33	1
	Grand Total		180	178	2

* considered greivance through Exchange and SEBI.

**Upto November 2022