

Format for Investor Complaints Data for period 2022-2023

Complaints received for month of October 2022

S.no	Received from	Carried forward from last month	Received during month	Total Pending	Total Resolved	Pending at the end of the month	Average Resolution on Time
1	Investor	Nil	178	19	159	19	30 days
2	SEBI (Scores)	Nil	0	0	0	0	30 days
3	Exchange	Nil	3	1	2	1	30 days
4	Other Sources	Nil	2	0	0	2	30 days
Total			183	20	161	22	

Trend of monthly disposal of complaints (October 2022)

S.no	Month	Carried forward from previous month	Received	Resolved	Pending
1	Jan-22	Nil	141	82	59
2	Feb-22	59	254	313	0
3	Mar-22	0	269	226	43
4	Apr-22	43	143	94	92
5	May-22	92	87	167	12
6	Jun-22	12	108	119	1
7	Jul-22	1	220	208	13
8	Aug-22	13	170	161	22
9	Sep-22	22	116	124	14
10	Oct-22	14	183	175	22

Trend of annual disposal of complaints*

S.no	Year	Carried forward from previous years	Received during the year	Resolved during the year	Pending at the end of the year
1	2018-19	1	40	40	Nil
2	2019-20	1	13	13	Nil
3	2020-21	1	28	27	1
4	2021-22	1	65	65	Nil
5	2022-23**	0	32	31	1
	Grand Total		178	176	2

* considered grievance through Exchange and SEBI.

**Upto October 2022