

Format for Investor Complaints Data for period 2023-2024

**Complaints received for month of August 2023**

S.no	Received from	Carried forward from last month	Received during month	Total Pending	Total Resolved	Pending at the end of the month	Average Resolution on Time
1	Investor	3	83	0	86	0	30 days
2	SEBI (Scores)	0	0	0	0	0	30 days
3	Exchange	2	7	1	8	1	30 days
4	Other Sources	0	0	0	0	0	30 days
<b>Total</b>		<b>5</b>	<b>90</b>	<b>1</b>	<b>94</b>	<b>1</b>	

**Trend of monthly disposal of complaints ( Aug 2023)**

S.no	Month	Carried forward from previous month	Received	Resolved	Pending
1	Apr-22	43	143	94	92
2	May-22	92	87	167	12
3	Jun-22	12	108	119	1
4	Jul-22	1	220	208	13
5	Aug-22	13	170	161	22
6	Sep-22	22	116	124	14
7	Oct-22	14	90	175	10
8	Nov-22	22	151	156	17
9	Dec-22	17	190	184	23
10	Jan-23	23	174	186	11
11	Feb-23	11	161	150	22
12	Mar-23	22	101	114	9
13	Apr-23	9	89	86	12
14	May-23	12	113	123	2
15	Jun-23	2	88	85	5
16	Jul-23	5	144	140	9
17	Aug-23	9	90	99	0

**Trend of annual disposal of complaints\***

S.no	Year	Carried forward from previous years	Received during the year	Resolved during the year	Pending at the end of the year
1	2019-20	1	13	13	Nil
2	2020-21	1	28	27	1
3	2021-22	1	65	66	Nil
4	2022-23	0	52	51	1
5	2023-24**	1	33	32	2
	<b>Grand Total</b>		<b>191</b>	<b>189</b>	

\* considered grievance through Exchange and SEBI.

\*\*Upto August 2023