

Annexure C

| S.no | Received From | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month | Average Resolution time |
|------|-------------------------|-------------------------------------|---------------------------|---------------|----------|---------------------------------|-------------------------|
| 1 | Directly from Investors | Nil | Nil | Nil | Nil | Nil | 30 Days |
| 2 | SEBI (SCORES) | Nil | Nil | Nil | Nil | Nil | 30 Days |
| 3 | Depositories | Nil | Nil | Nil | Nil | Nil | 30 Days |
| 4 | Other Sources | Nil | Nil | Nil | Nil | Nil | 30 Days |
| 5 | Grand Total | 0 | 0 | 0 | 0 | 0 | |

Trend of monthly disposal of complaints -August 2022

| S.no | Month | Carried from previous month | Received | Resolved | Pending |
|------|----------|-----------------------------|----------|----------|---------|
| 1 | January | Nil | Nil | Nil | Nil |
| 2 | February | Nil | Nil | Nil | Nil |
| 3 | March | Nil | Nil | Nil | Nil |
| 4 | April | Nil | 1 | 1 | Nil |
| 5 | May | Nil | Nil | Nil | Nil |
| 6 | June | Nil | Nil | Nil | Nil |
| 7 | July | Nil | Nil | Nil | Nil |
| 8 | August | Nil | Nil | Nil | Nil |

Annual Disposal of Complaints

| S.no | Year | Carried forward from previous year | Received during year | Resolved during year | Pending at end of the year |
|------|--------------------|------------------------------------|----------------------|----------------------|----------------------------|
| 1 | 2019-20 | NA | NA | NA | NA |
| 2 | 2020-21 | NA | NA | NA | NA |
| 3 | 2021-22 | NA | 6 | 6 | NA |
| 4 | 2022-23 | NA | | | |
| | Grand Total | 0 | 6 | 6 | 0 |