

Format for Investor Complaints Data for period 2023-2024

Complaints received for month of July 2023

S.no	Received from	Carried forward from last month	Received during month	Total Pending	Total Resolved	Pending at the end of the month	Average Resolution on Time
1	Investor	1	129	3	126	3	30 days
2	SEBI (Scores)	0	0	0	0	0	30 days
3	Exchange	2	15	3	14	3	30 days
4	Other Sources	0	0	0	0	0	30 days
Total		3	144	6	140	6	

Trend of monthly disposal of complaints (July 2023)

S.no	Month	Carried forward from previous month	Received	Resolved	Pending
1	Apr-22	43	143	94	92
2	May-22	92	87	167	12
3	Jun-22	12	108	119	1
4	Jul-22	1	220	208	13
5	Aug-22	13	170	161	22
6	Sep-22	22	116	124	14
7	Oct-22	14	144	175	10
8	Nov-22	22	151	156	17
9	Dec-22	17	190	184	23
10	Jan-23	23	174	186	11
11	Feb-23	11	161	150	22
12	Mar-23	22	101	114	9
13	Apr-23	9	89	86	12
14	May-23	12	113	123	2
15	Jun-23	2	88	85	5
16	Jul-23	5	144	140	9

Trend of annual disposal of complaints*

S.no	Year	Carried forward from previous years	Received during the year	Resolved during the year	Pending at the end of the year
1	2019-20	1	13	13	Nil
2	2020-21	1	28	27	1
3	2021-22	1	65	66	Nil
4	2022-23	0	52	51	1
5	2023-24**	1	26	23	2
	Grand Total		184	180	

* considered grievance through Exchange and SEBI.

**Upto July 2023