

Format for Investor Complaints Data for period 2021-2022

Complaints received for month of March 2022

S.no	Received from	Carried forward from last month	Received during month	Total Pending	Total Resolved	Pending at the end of the month
1	Investor	Nil	269	43	226	43
2	SEBI (Scores)	Nil	0	0	0	0
3	Exchange	Nil	2	0	2	0
4	Other Sources	Nil	2	0	2	0
Total			273	43	230	43

Trend of monthly disposal of complaints (March 2022)

S.no	Month	Carried forward from previous month	Received	Resolved	Pending
1	Jan-22	Nil	141	82	59
2	Feb-22	59	254	313	0
3	Mar-22	0	269	226	43

Trend of annual disposal of complaints*

S.no	Year	Carried forward from previous years	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	1	20	19	Nil
2	2018-19	1	40	40	Nil
3	2019-20	1	13	13	Nil
4	2020-21	1	28	27	Nil
5	2021-22**	1	61	61	Nil
	Grand Total		160	160	

* considered grievance through Exchange and SEBI.

**Upto December 2021.

Average Resolution on Time
30 days
30 days
30 days
30 days