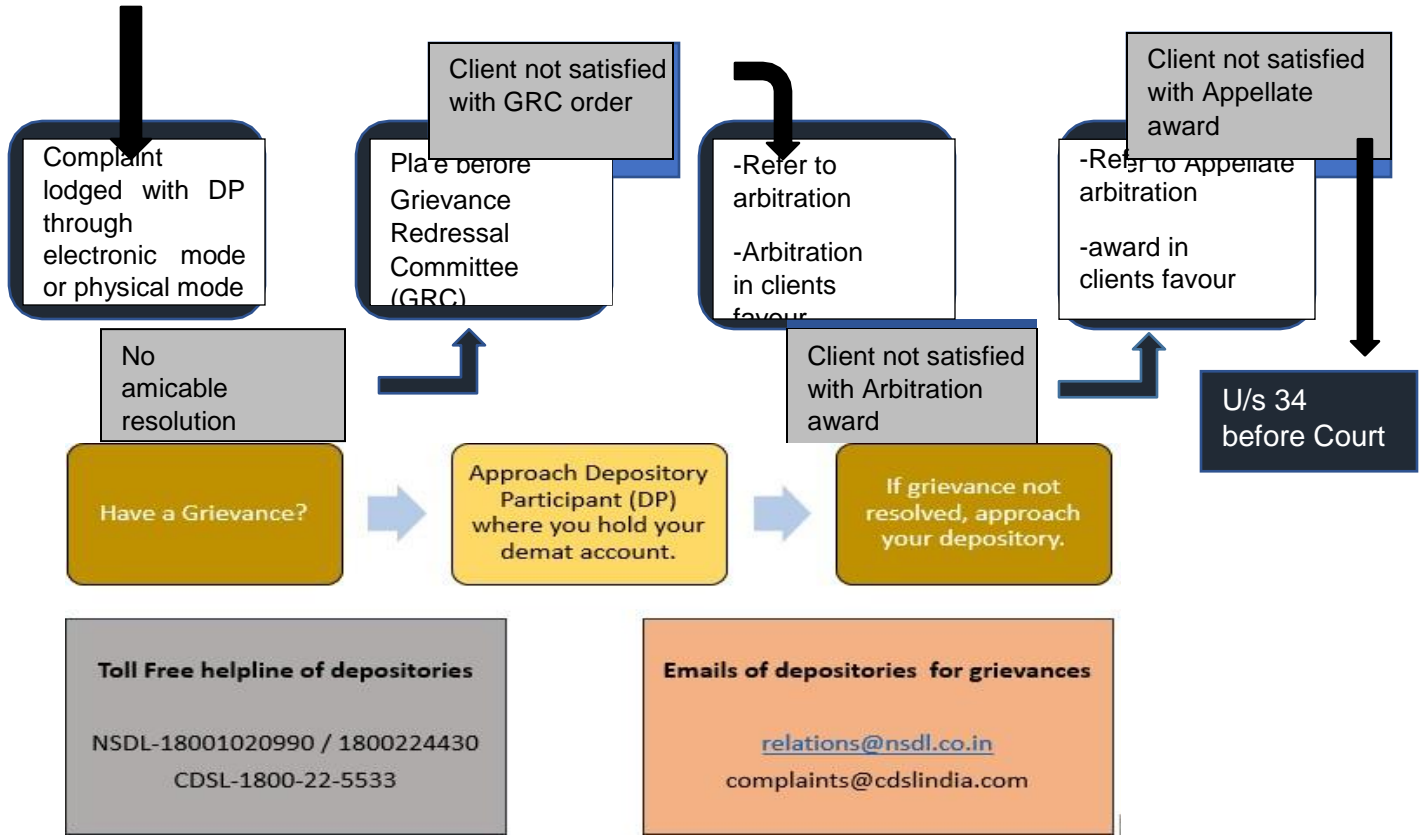


Complaint Resolution process at Depositories



Toll Free helpline of depositories
 NSDL-18001020990 / 1800224430
 CDSL-1800-22-5533

Emails of depositories for grievances
relations@nsdl.co.in
complaints@cdslindia.com

Investor Helpline Details of Depositories

SHCIL Services Limited Grievance Redressal Mechanism

Dear Investor, *In case of any grievance / complaint against the **SHCIL services Limited** for its Stock Broking and Depository Participant activity you may contact as per the escalation matrix mentioned below:-*

- **Email id for Helpdesk:** helpdesk@shcilservices.com (regarding Contract notes, Ledger statement, Client master report, Capital gain statement, Profit and Loss statement etc.

First Level

- Please contact Grievance department of the Stock Broker/ Depository Participant.

Email id for Stock broking and allied activity: greivance@shcilservices.com **Email id for depository Participant Activity:** dp.greivance@shcilservices.com **Phone: 022-61778600**

Second Level if you are not satisfied with grievance department response

- Please contact Compliance Officer of the Stock Broker/ Depository Participant Mr. Rajneesh Singh

Email id: Rajneesh_singh@stockholding.com **Phone: 022-61778605**

Third Level if you are not satisfied with compliance officer response

- You may also approach MD & CEO Mr. Sanjay Pote Email id:

sanjay.pote@stockholding.com

Phone: 022-61778603

- If not satisfied with the response of the **SHCIL Services Limited** you may contact the concerned Stock Exchange / Depository at the following –

Web Address	Contact No	Email-id	
BSE	www.bseindia.com	022-22728517	lsc.mumbai@bseindia.com
NSE	www.nseindia.com	022-26598191	ignse@nse.co.in
MCX	www.mcxindia.com	022-67318888	grievance@mcxindia.com
CDSL	www.cdslindia.com	1800-200-5533	complaints@cdslindia.com
NSDL	www.nsdl.co.in	1800-1020-990	relations@nsdl.co.in

- You may also register your complaint on <https://scores.gov.in/>.