| S.no | Received From | Carried forward from <br> previous month | Received <br> during the <br> month | Total Pending | Resolved | Pending at the end <br> of the month | Average Resolution time |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |

Trend of monthly disposal of complaints August 2023

| S.no | Month | Carried from <br> previous month | Received | Resolved | Pending |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Jan-22 | Nil | Nil | Nil | Nil |
| 2 | Feb-22 | Nil | Nil | Nil | Nil |
| 3 | Mar-22 | Nil | Nil | Nil | Nil |
| 4 | $\mathrm{Apr-22}$ | Nil | 1 | N | Nil |
| 5 | May-22 | Nil | Nil | Nil | Nil |
| 6 | Jun-22 | Nil | Nil | Nil | Nil |
| 7 | Jul-22 | Nil | Nil | Nil | Nil |
| 8 | Aug-22 | Nil | Nil | Nil | Nil |
| 9 | Sep-22 | Nil | Nil | Nil | Nil |
| 10 | Oct-22 | Nil | Nil | Nil | Nil |
| 11 | Nov-22 | Nil | Nil | Nil | Nil |
| 12 | Dec-22 | Nil | Nil | Nil | Nil |
| 13 | Jan-23 | Nil | Nil | Nil | Nil |
| 14 | Feb-23 | Nil | Nil | Nil | Nil |
| 15 | Mar-23 | Nil | Nil | Nil | Nil |
| 16 | Apr-23 | Nil | Nil | Nil | Nil |
| 17 | May-23 | Nil | Nil | Nil | Nil |
| 18 | Jun-23 | Nil | Nil | Nil | Nil |
| 19 | Jul-23 |  | 1 | Nil |  |


| 20 | Aug-23 | Nil | Nil | Nil | Nil |
| :---: | :---: | :---: | :---: | :---: | :---: |
| S.no | Year | Carried forward from <br> previous year | Received <br> during year | Resolved during <br> year | Pending at end of <br> the year |
|  |  |  |  |  |  |
| 1 | $2019-20$ | NA | NA | NA | NA |
| 2 | $2020-21$ | NA | NA | NA | NA |
| 3 | $2021-22$ | NA | 6 | 6 | NA |
| 4 | $2022-23$ | NA | NA | NA | NA |
| 5 | $2023-24$ | NA | 1 | 1 | NA |
|  | Grand Total | 0 | 7 | 7 | 0 |

