

Format for Investor Complaints Data for period 2022-2023

Complaints received for month of June 2022

| S.no | Received from | Carried forward from last month | Received during month | Total Pending | Total Resolved | Pending at the end of the month | Average Resolution on Time |
|--------------|---------------|---------------------------------|-----------------------|---------------|----------------|---------------------------------|----------------------------|
| 1 | Investor | Nil | 103 | 1 | 102 | 1 | 30 days |
| 2 | SEBI (Scores) | Nil | 0 | 0 | 0 | 0 | 30 days |
| 3 | Exchange | Nil | 2 | 0 | 2 | 0 | 30 days |
| 4 | Other Sources | Nil | 3 | 0 | 3 | 0 | 30 days |
| Total | | | 108 | 1 | 107 | 1 | |

Trend of monthly disposal of complaints (June 2022)

| S.no | Month | Carried forward from previous month | Received | Resolved | Pending |
|------|--------|-------------------------------------|----------|----------|---------|
| 1 | Jan-22 | Nil | 141 | 82 | 59 |
| 2 | Feb-22 | 59 | 254 | 313 | 0 |
| 3 | Mar-22 | 0 | 269 | 226 | 43 |
| 4 | Apr-22 | 43 | 143 | 94 | 92 |
| 5 | May-22 | 92 | 87 | 167 | 12 |
| 6 | Jun-22 | 12 | 108 | 119 | 1 |

Trend of annual disposal of complaints*

| S.no | Year | Carried forward from previous years | Received during the year | Resolved during the year | Pending at the end of the year |
|------|--------------------|-------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1 | 2018-19 | 1 | 40 | 40 | Nil |
| 2 | 2019-20 | 1 | 13 | 13 | Nil |
| 3 | 2020-21 | 1 | 28 | 27 | 1 |
| 4 | 2021-22 | 1 | 65 | 65 | Nil |
| 5 | 2022-23** | 0 | 9 | 9 | - |
| | Grand Total | | 155 | 154 | |

* considered grievance through Exchange and SEBI.

**Upto June 2022