

Format for Investor Complaints Data for period 2022-2023

**Complaints received for month of January 2023**

S.no	Received from	Carried forward from last month	Received during month	Total Pending	Total Resolved	Pending at the end of the month	Average Resolution on Time
1	Investor	23	168	10	181	10	30 days
2	SEBI (Scores)	0	0	0	0	0	30 days
3	Exchange	0	3	0	3	0	30 days
4	Other Sources	0	3	1	2	1	30 days
<b>Total</b>		23	174	11	186	11	

**Trend of monthly disposal of complaints (January 2023)**

S.no	Month	Carried forward from previous month	Received	Resolved	Pending
1	Jan-22	Nil	141	82	59
2	Feb-22	59	254	313	0
3	Mar-22	0	269	226	43
4	Apr-22	43	143	94	92
5	May-22	92	87	167	12
6	Jun-22	12	108	119	1
7	Jul-22	1	220	208	13
8	Aug-22	13	170	161	22
9	Sep-22	22	116	124	14
10	Oct-22	14	174	175	10
11	Nov-22	22	151	156	17
12	Dec-22	17	190	184	23
13	Jan-23	23	174	186	11

**Trend of annual disposal of complaints\***

S.no	Year	Carried forward from previous years	Received during the year	Resolved during the year	Pending at the end of the year
1	2018-19	1	40	40	Nil
2	2019-20	1	13	13	Nil
3	2020-21	1	28	27	1
4	2021-22	1	65	66	Nil
5	2022-23**	0	44	44	Nil
	<b>Grand Total</b>		<b>190</b>	<b>190</b>	<b>1</b>

\* considered grievance through Exchange and SEBI.

\*\*Upto January 2023