

“Escalation Matrix”

“Annexure A”

Details of	Contact Person	Address	Contact No	E-mail id
Customer Care	Rajiv Somaiyya	StockHolding Services Limited, SHCIL House, Plot No. P- 51, T.T.C. Industrial Area, MIDC, Mahape, Navi Mumbai - 400 710.	022-61778622	customerdesk@stockholdingservices.com
Head of Customer Care	Vinay Singh	Same as above	022-61778606	vinay.singh@stockholding.com
Compliance Officer	Rajneesh Singh	Same as above	022-61778605	rajneesh_singh@stockholding.com
MD & CEO	Sanjay Pote	Same as above	022-61778603	md_desk@stockholdingservices.com
CFO	Hemang Ladani	Same as above	022-61778607	hemang.ladani@stockholdingservices.com

- In absence of response / complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at - <https://scores.gov.in/scores/Welcome.html>
- Please quote your Service Ticket/Complaint Ref No while raising your complaint at SEBI SCORES/Exchange portal
- Working Hours : 9:00 AM to 5:30 PM